

## Optimised Return Process / Declaration of Clearance

Dear Sir or Madam,

we would like to inform you that we will introduce an improved return process starting from 1<sup>st</sup> June, 2020. The reason for this is to protect our employees from substances harmful to health on and in the returned device. Therefore, it is absolutely necessary to fill in the Declaration of Clearance.




- For the protection of our employees, products cannot be accepted without a completely filled Declaration of Clearance.
- Please make sure that there are no residues of substances harmful to health on the parts sent in.
- Please print the Declaration of Clearance and enclose it with the shipment.
- Please do not send in sensors still containing electrolyte inside the membrane cap. Please rinse electrolyte out with tap water.
- If the device has to be cleaned in our company due to contamination or a missing Declaration of Clearance, we charge a cleaning fee of 50 EUR plus VAT per sensor sent in.

## Declaration of Clearance

**Application:**            drinking water             other waters: \_\_\_\_\_

**Was the device in contact with substances harmful to health?**            Yes             No

### Hazardous substance (if appropriate):

Hazardous substance	CAS number	Mass fraction (in % of measuring water)	 Toxic*	 Health hazard*	 Harmful*

\*check applicable

Company: \_\_\_\_\_

Contact person: \_\_\_\_\_

Street: \_\_\_\_\_

Postal code, City: \_\_\_\_\_

Country: \_\_\_\_\_

We confirm that we have completed this Declaration of Clearance completely, to the best of our knowledge and belief, and that the returned parts have been carefully cleaned. These are free of residues in hazardous quantities.

\_\_\_\_\_  
Place, Date

\_\_\_\_\_  
Signature